

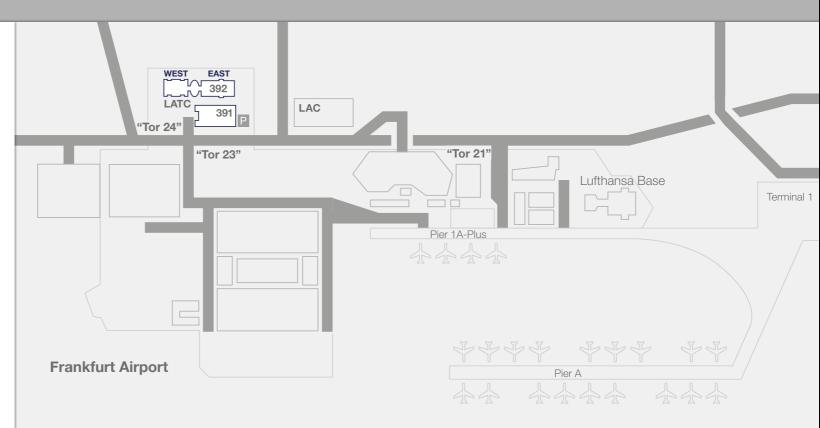


Frankfurt. Your Simulator Training Guide.

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The Lufthansa Aviation Training Center Frankfurt is located at Frankfurt Airport, easily accessible by road (highway) or rail (two train stations directly at the airport).



Terminal 1

From Terminal 1: Either take a taxi, or proceed to the bus stop 25 or 11–13 at Arrival Hall A and take the complimentary shuttle bus "WEST (Tor 25/27)".

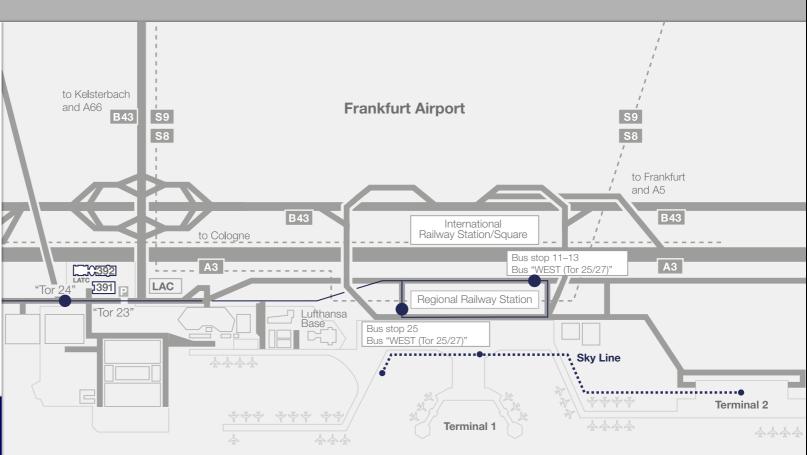
Terminal 2

From Terminal 2: Take the Sky Line to Terminal 1. Then either take a taxi, or proceed to the bus stop 25 or 11–13 and take the complimentary shuttle bus "WEST (Tor 25/27)".

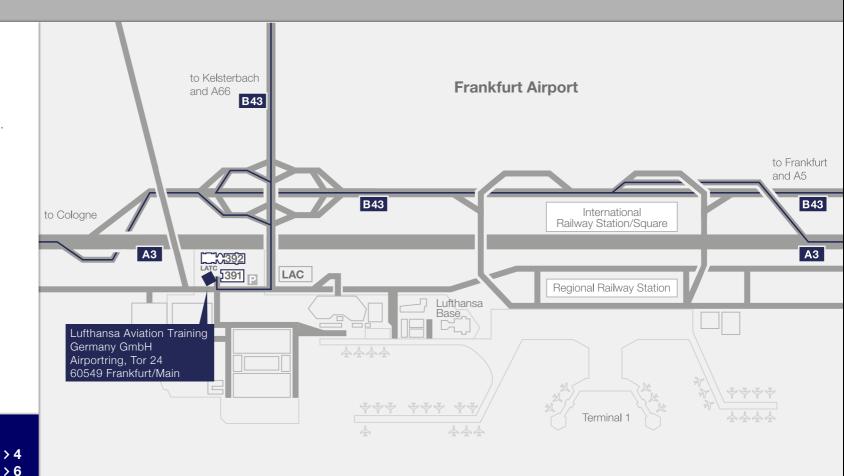
By shuttle bus

More information:

By Car > 5
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Take either of the A3, A5 or B43 highways and follow the signs for "Frankfurt Flughafen" and then for "Tor 21–31".



By car

More information: **By Aircraft By Train and Bus**

Directions / By Train and Bus

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Regional trains (S8 or S9)

From the Regional Railway Station: Either take a taxi, or proceed to the bus stop 25 or 11–13 and take the complimentary shuttle bus "WEST (Tor 25/27)".

National/International trains (InterCity (IC), Intercity-Express (ICE))

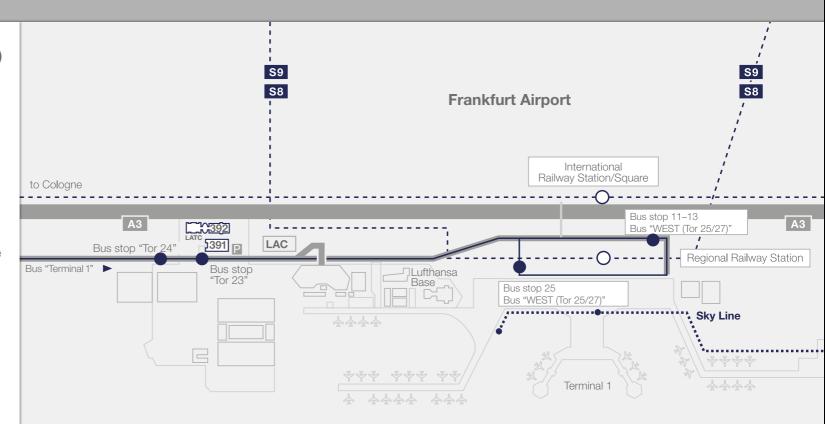
From the International Railway Station: Proceed to the Regional Railway Station, then follow the directions above.

O Train station

By bus

--- By train

Bus stop



From the airport, take the shuttle bus service "WEST (Tor 25/27)" to the Lufthansa Aviation Training Center ("Tor 24"). The bus departs from the bus stop 25 or 11–13.

To return to the airport, take the "Terminal 1" bus from the bus stop at "Tor 23", opposite the Lufthansa Aviation Training Center. This bus is complimentary for our guests. Evidence may be required.

Frankfurt Airport > Lufthansa Aviation Training Center (LATC)

Bus service "WEST (Tor 25/27)" from bus stop 25 to "Tor 24" (LATC)

03:50 → 23:50 every 7/8 min. (daily)
23:50 → 02:20 every 15 min. (daily)

Lufthansa Aviation Training Center (LATC) > Frankfurt Airport

Bus service "Terminal 1" from "Tor 23" (LATC) to bus stop 25

03:44 → **23:14** every 7/8 min. (daily) **23:14** → **02:14** every 15 min. (daily)

You'll find the exact times of departure on the current schedules at the bus stop.

Full-Flight Simulators Airbus

Airbus A319-100 (FT40)	Bldg. 392 WEST
Airbus A320-200 (FT49)	Bldg. 392 EAST
Airbus A320-200 (FT66)	Bldg. 392 WEST
Airbus A320-200 (FT71)	Bldg. 392 WEST
Airbus A321-100 (FT23)	Bldg. 392 WEST
Airbus A310-300/A300-600 (FT20)	Bldg. 392 EAST
Airbus NEO A320 (FT75)	Bldg. 392 EAST
Airbus A330-300 (FT47)	Bldg. 392 WEST
Airbus A340-300 (FT27)	Bldg. 392 WEST
Airbus A340-300 (FT36)	Bldg. 392 WEST
Airbus A340-600 (FT42)	Bldg. 392 WEST
Airbus A380-800 (FT52)	Bldg. 392 EAST

Full-Flight Simulators Boeing

9	
Boeing 737-300/-400/-500 (FT19)	Bldg. 392 EAST
Boeing 747-400 (FT16)	Bldg. 392 EAST
Boeing 747-400 (FT48)	Bldg. 392 EAST
Boeing 747-8 (FT61)	Bldg. 392 EAST
Boeing 757-200/767-300 (FT25)	Bldg. 392 EAST
Boeing 767-300 (FT41)	Bldg. 392 EAST
Boeing MD-11 (FT37)	Bldg. 392 EAST
Boeing 777-300ER (FT70)	Bldg. 392 EAST

Full-Flight Simulators Bombardier

C Series 100/300 (FT73) Bldg. 392 EAST

Full-Flight Simulators Embraer

Embraer 190 (FT68) Bldg. 392 EAST

Flat Panel Trainers Airbus

Bldg. 392 WEST	Airbus A320-200 (PT03)
Bldg. 392 WEST	Airbus A320-200 (PT05)

Flat Panel Trainers Boeing

Boeing 747-400 (PT02)	Bldg. 392 EAST
Boeing 747-8 (PT02)	Bldg. 392 EAST

Emergency Simulators Airbus

A319/320/321 Virtual Slide/CEET	Bldg. 391
Airbus A320 Slide Tower	Bldg. 391
Airbus A340-300 Full Motion/CEET	Bldg. 391
Airbus A380-800 Virtual Slide/CEET	Bldg. 391
Airbus A310/300-600	Bldg. 391
Airbus A340-600	Bldg. 391
Airbus 320 Pilot Incapacitation Trainer	Bldg. 391
Airbus 340 Pilot Incapacitation Trainer	Bldg. 391

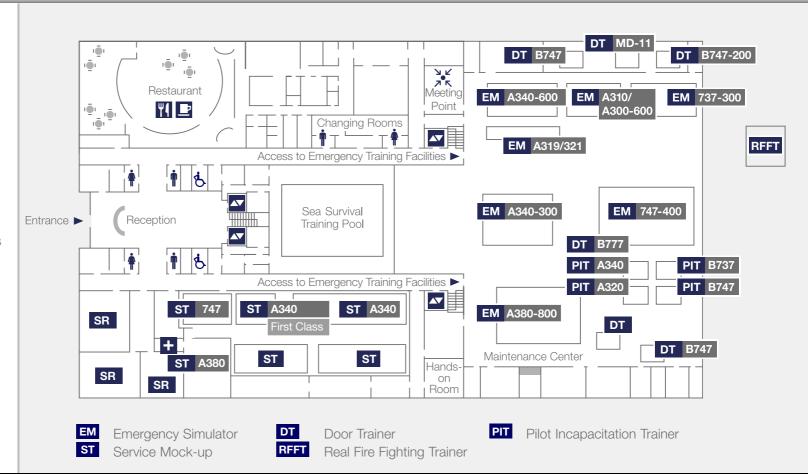
Emergency Simulators Boeing

Boeing 7	737-300 Full Motion/CEET	Bldg.	391
Boeing 7	747-400 Full Motion/CEET	Bldg.	39 1
Boeing 7	747 Door Trainer Upper Deck	Bldg.	391
Boeing 7	747-200 Door Trainer	Bldg.	391
Boeing 7	737 Pilot Incapacitation Trainer	Bldg.	39 1
Boeing 7	747 Pilot Incapacitation Trainer	Bldg.	39 1
Boeing 7	777 Door Trainer	Bldg.	39 1
MD-11 [Door Trainer	Bldg.	39 1

Floor Plans / Building 391 / Ground Floor

The emergency and service training facilities are located in building 391. The training area includes Emergency Simulators such as CEET, Door Trainer, Real Fire Trainer, a Hands-on Room and a Sea Survival Training Pool. You will also find Mock-ups for the Service Training on the Ground Floor. The restaurant offers a selection of meals, snacks and beverages for breakfast and lunch.





Floor Plans / Building 391 / First Floor

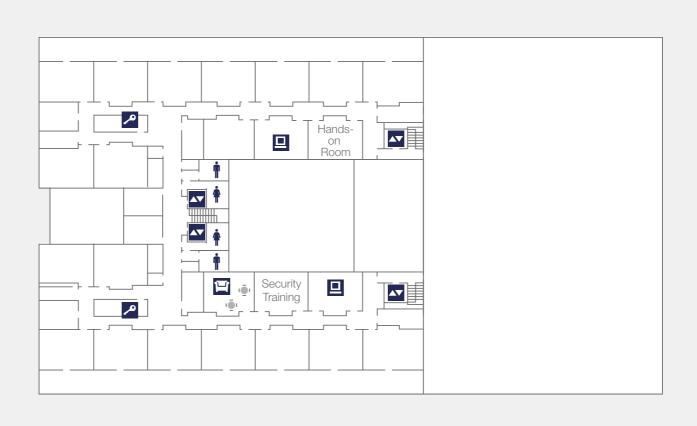
The First Floor has two rooms with Computer-Based Training stations and a Break Room.
The Break Room offers snacks & beverages from the vending machine.



□ Break Room

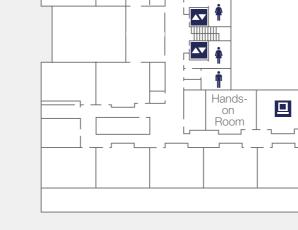
▲▼ Lift

Lockers



Floor Plans / Building 391 / Second Floor

Three rooms with Computer-Based Training stations offer the opportunity for individual training.



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Virtual

Aircraft

Visit

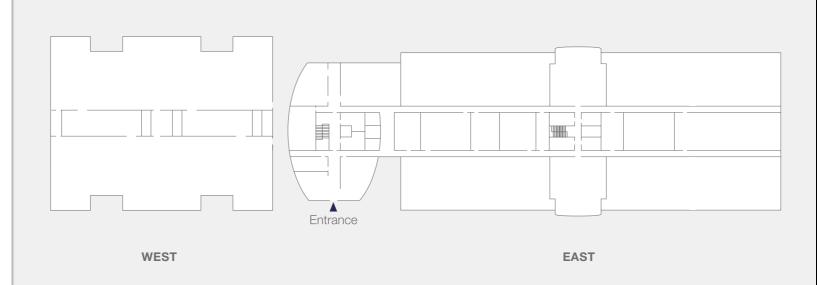
Computer-Based Training

Break Room

Lift

Floor Plans / Building 392 / Overview

Building 392 has two sections: WEST and EAST. These are linked by a central oval section. The building is designed for 22 Full-Flight Simulators.



Floor Plans / Building 392 WEST / Ground Floor

The cafeteria "Bartesse" on the Ground Floor offers a selection of hot and cold beverages and snacks. It opens from 8:00 a.m. to 10:00 p.m.



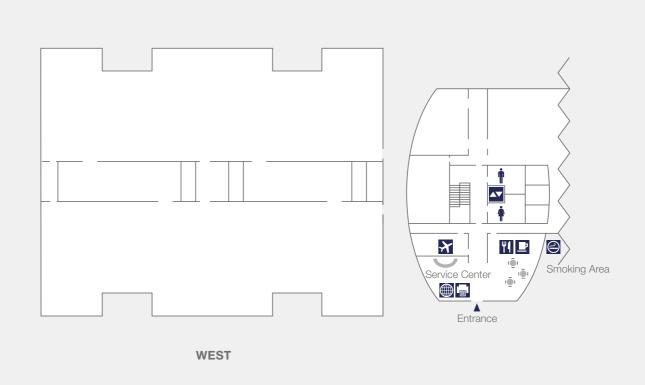
Service Center /
Travel Services

Internet Station

¶ □ Cafeteria "Bartesse"

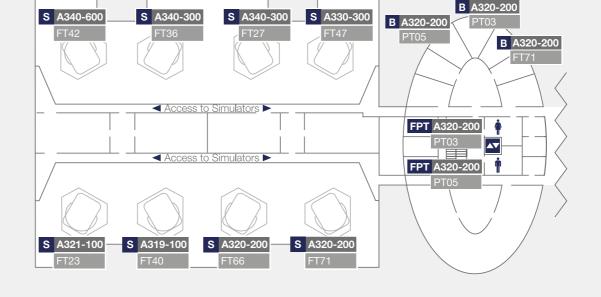
Smoking Area

Lift



Floor Plans / Building 392 WEST / First Floor

Access to all 8 Full-Flight Simulators and 3 Flat Panel Trainers in building 392 WEST via the gallery on the First Floor.



WEST

B Briefing Room

FPT Flat Panel Trainer

S Full-Flight Simulator

Lift

Floor Plans / Building 392 WEST / Second Floor

The Briefing Rooms for the WEST section are located in the central section. A room with lockers is located nearby.



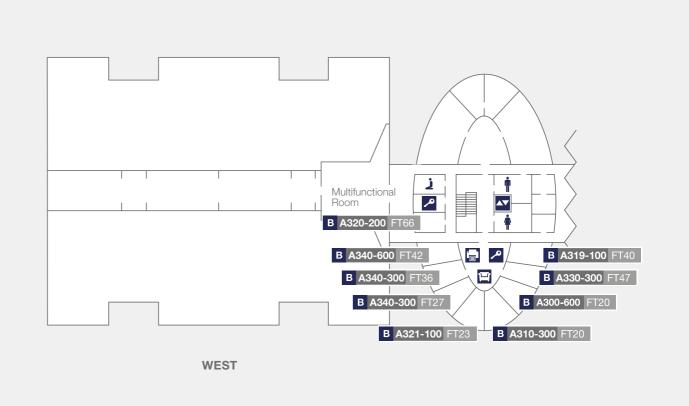
B Briefing Room

Copy Room

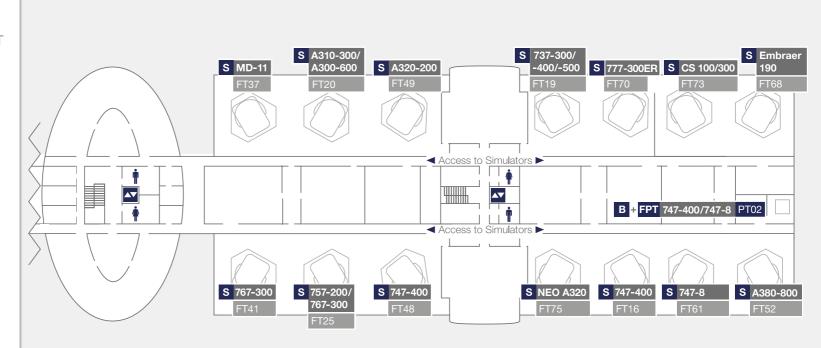
△▼ Lift

Lockers

Prayer Room



Access to all 14 Full-Flight Simulators and 1 Flat Panel Trainer in building 392 EAST via the gallery on the First Floor.



FPT Flat Panel Trainer

S Full-Flight Simulator

Lift

Restroom

EAST

Floor Plans / Building 392 EAST / Second Floor

The Briefing Rooms for the EAST section are also located on the Second Floor. You can store your manuals etc. in one of the lockers. The Break Room offers free internet access, a printer and vending machines with hot and cold beverages and snacks.

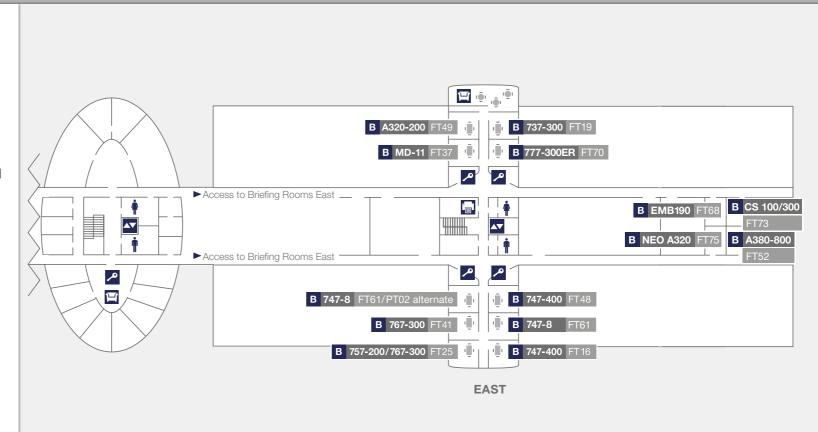


B Briefing Room

Copy Room

▲▼ Lift

____Lockers



Services / Services of Lufthansa Aviation Training

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GROUP SERVICES OF LUFTHANSA AVIATION TRAINING

We are there for you: 24 hours a day, 7 days a week.

Phone: +49 (0)69 696 72 444 Fax: +49 (0)69 696 93 950

E-mail: info@lat.dlh.de

SIM KEY CARD

In order to access the simulators, you will require a SIM key card. It can be obtained from the Service Center in building 392 between 7:30 a.m. and 6:00 p.m., or from the reception in building 391 at all other times. To enter building 392 at night, please hold your SIM key card to the card reader located in front of the entrance area.

Service Center Bldg. 392 WEST, Ground Floor > 14

1/9

Services / Services of Lufthansa Aviation Training

> 20

TRAVEL SERVICES FRANKFURT

2/2

You concentrate on your training; we handle everything else. Our Travel Services are there for you – either to book a flight, hotel or taxi or to answer questions and provide useful tips and information.

Service hours: Mon-Sat from 9:00 a.m. to 5:00 p.m.

Lufthansa Aviation Training Center

Airportring, Tor 24, Bldg. 392

60549 Frankfurt

Phone: +49 (0)69 696 93 750 Fax: +49 (0)69 696 93 950

E-mail: info@lat.dlh.de

Bldg. 392 WEST, Ground Floor > 14

Services / Business Services

INTERNET

Terminals with free internet access:

	300001	
Service Center	Bldg. 392 WEST, Ground Floor	> 14
Break Rooms	Bldg. 392 WEST, Second Floor	> 16
	Bldg. 392 EAST, Second Floor	> 18
WLAN ZONES		
Entrance Hall	Bldg. 391, Ground Floor	> 10
Cafeteria "Bartesse"	Bldg. 392 WEST, Ground Floor	> 14
Break Rooms	Bldg. 392 WEST, Second Floor	> 16
	Bldg. 392 EAST, Second Floor	> 18
Simulator Briefing Rooms	Bldg. 392 WEST, Second Floor	> 16
	Bldg. 392 EAST, Second Floor	> 18
COPY ROOMS		
Service Center	Bldg. 392 WEST, Ground Floor	> 14
Break Rooms	Bldg. 392 WEST, Second Floor	> 16
	Bldg. 392 EAST, Second Floor	> 18

Services / Food and Beverages

RESTAURANT

Payments are by card only; cash is not accepted. To obtain your guest card, please leave a deposit of €10.00 at the vending machine in the foyer of building 391.

Opening hours: Mon-Fri 7:00 a.m.-2:00 p.m.

Bldg. 391, Ground Floor > 10

CAFETERIA "BARTESSE"

The "Bartesse" serves coffee, tea, snacks and a selection of beverages. Cash payments are accepted.

Opening hours: Mon-Sun 8:00 a.m.-10:00 p.m.

Bldg. 392 WEST, Ground Floor > 14

VENDING MACHINES

Snacks are available from the vending machines 24 hours a day, 7 days a week.

Entrance Hall	Bldg. 391, Ground Floor	> 10
Break Rooms	Bldg. 391, First Floor	>11
	Bldg. 392 WEST, Second Floor	> 16
	Bldg. 392 EAST, Second Floor	> 18

Services / Lockers, Parking, Resting Room

LOCKERS

There are lockers available for your luggage.

Bldg. 391, First Floor > 11

PARKING

Parking space is available in different areas around the Lufthansa Aviation Training Center.

RESTING ROOM

There is a Resting Room available on the Ground Floor of building 391.

Please contact the reception in building 391 for the keys.

Bldg. 391, Ground Floor > 10

Services / Customer Satisfaction Management

WE VALUE YOUR FEEDBACK

1/2

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

HOTLINE

All our Briefing Rooms have a telephone and a list of numbers to dial if you have any queries, or would like to provide feedback. Your call will be answered personally by an Lufthansa Aviation Training staff member.

Outside the Briefing Rooms please call +49 (0)69 696 72 444.

This number is available for you at any time.

OUR STAFF

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

eTLB SATISFACTION SURVEY

After your simulator session, a short satisfaction survey will appear on the display of your eTLB. This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB on every simulator.

E-MAIL AND CONTACT

Like to send feedback from outside the Training Center?

Please e-mail us at info@lat.dlh.de, or visit our website www.lufthansa-aviation-training.com and use the contact form in the contact area.

2/2



Train smart. Fly safe.

Lufthansa Aviation Training Germany GmbH Airportring, Tor 24 60549 Frankfurt/Main Germany

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